







Problem Solving

Constructing a Solid Shipping Process for a tool supply company

TMS Integration streamlines the shipping process creating added benefits

CHALLENGE

Bon sought an enhanced approach to optimize their logistics operations. While they had previously relied on KDL's TMS for rate acquisition, they aspired to elevate their shipping process further. Achieving this objective would entail enhancing shipping procedures, refining data accuracy, optimizing carrier selection, and seamlessly integrating accounting data into Great Plains, all the while augmenting both internal and external visibility

SOLUTION

KDL collaborated with Bon's team to review their entire shipping process, from order placement to accounting. We customized our API suite to make Bon's operations more efficient by automating shipment creation and integrating shipping costs into Great Plains. Additionally, the built-in convenience features of the TMS system would amplify the shipping process even further.

RESULTS

Bon's shipping team can efficiently access their daily orders through a swift search, ensuring seamless execution. The TMS rating engine empowers them to make confident selections of the most suitable providers, while scheduling is automated, providing instant pickup number confirmations. In the background, the TMS consistently updates Great Plains with then essential shipping data required.

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"By seamlessly integrating KDL's fully functional TMS and enhancing our logistics process, we have been able to efficiently manage shipping, enhance data accuracy, optimize carrier selection and integrate KDL's data with Great Plains. With newfound visibility and automation, we're poised to replicate this success across our shipping locations, creating a standardized, efficient process that ensures best practices are applied consistently across our organization. KDL has been a great partner for years, and instrumental in helping us succeed on this project."

> - Sean Helman VP Operations