



Quality Tools for Smart Cleaning™

Helping a cleaning systems leader drive knowledge-based decision making



Tech that works the way you do



Better information to the factory floor



More options and reduced cost

Better data helps factory floor managers save on shipping costs

CHALLENGE

KDL’s regular quarterly review of Unger’s shipping program showed that their carrier selection process was resulting in missed opportunities for improving delivery performance and cost savings. The most significant obstacle was that shipping managers had no real-time visibility to a variety of factors which could support better decision making and drive better customer service.

SOLUTION

KDL developed a web-based approach that directly connected Unger’s decision makers at the factory floor level to a more complete spectrum of carrier pricing information and data. By providing shipping managers access to the KDL Transportation Management System, without the requirement of engaging the Unger IT group in a full system integration, KDL helped deliver real business improvement with the light touch required to not create unnecessary interruption to Unger’s process.

RESULTS

The KDL TMS solution became a great example of Unger’s drive to support a knowledge-based decision-making initiative on the factory floor and was a direct contributor to a more intelligent approach to carrier selection, improvement in shipping efficiency and demonstrable cost savings.



“KDL is a partner of choice for us. I see everyone we work with there as an extension of my team, because that is the level of support and responsiveness we get from them. Every time.”

— Peter Lupoli, Chief Operating Officer

People Drive Logistics

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